

## *Reducing Readmissions Through Project RED & TeamSTEPPS*

	<i>Day 1: TeamSTEPPS Fundamentals Using TeamSTEPPS in the Discharge Process</i>
<b>7:30-8:30 a.m.</b>	<b>Registration and Breakfast</b>
8:30-9:00	Welcome and Introductions
9:00–9:50	Module 1 – Introduction to TeamSTEPPS and Project RED; Discussion of goals/objectives and combined use of TeamSTEPPS and Project RED
9:50–10:35	Module 2 - Team Structure
<b>10:35-10:45</b>	<b>Break</b>
10:45-11:30	Module 3 – Leadership
<b>11:30-12:15 p.m.</b>	<b>Lunch</b>
12:15 -1:00	Module 4 – Situation Monitoring
1:00-1:30	Module 5 – Mutual Support
1:30-2:15	Module 6 – Communication (among the team & with the patient)
2:15-2:30	<b>Break</b>
2:30-3:15	Module 7 – Summary: Putting it All Together
3:15-4:00	Introduce Practice Teaching and Planning Session
4:00-4:45	Introduce Project RED Components - Preparing for the Redesign of your Discharge Process (AHRQ Module 1)  Hospital Readmission Data Review
4:45-5:00	Wrap-up

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	<i>Day 2: Project RED Fundamentals Change Management, Coaching and Action Planning</i>
<b>7:30-7:45 a.m.</b>	<b>Breakfast</b>
7:45-8:00	Welcome and Overview of Day 2
8:00-9:00	TeamSTEPPS in the Context of Discharge Planning
9:00-9:45	Patient Admission and Care/Treatment Education (AHRQ Module 2)
9:00-10:30	Patient Discharge and Follow-Up Care (AHRQ Module 3)
<b>10:30-10:45</b>	<b>Break</b>
10:45-12:30	Hospital Implementation Planning/Defining a Scope of Work for Readmission Reduction, include Future Data Collection Processes
<b>12:30 – 1:15</b>	<b>Lunch</b>
1:15-2:45	Hospital Case Study: Lessons Learned Panel and Roundtable discussion <i>Hospitals TBD</i>
2:45-3:30	TeamSTEPPS Teach-backs
<b>3:30-3:45</b>	<b>Break</b>
3:45-4:30	Complete Team Forms/Project Charters
4:30-5:00	Wrap-up and Next Steps